##### SEAN KEATING

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# PROFESSIONAL SUMMARY

Currently positioned as Network Administrator/Senior Analyst for South Jersey Transportation Authority. Primary duties include manage and deploy Cisco based network for Authority, administering Novell SUSE/OES and Groupwise 8.0, developing MS SQL databases and business intelligence utilizing Crystal Reports. Previous positions include; Data/Access Manager and Exchange Administrator for Sunoco Inc., which heavily involved experience with Microsoft NT, 2000 and 2003 networking environments, Active Directory, and Exchange 5.5 and 2000. Also possesses five years experience as a Network Administrator in a public school district, served as primary support for all aspects of the district’s network infrastructure. Prior professional experience was as a Server Integration Specialist with Inacom. Currently holds A+, MCP+I, and MCSE 4.0 certifications. Possesses strong interpersonal skills in dealing with end users.

**EXPERIENCE**

**NetworkAdministrator/Senior Systems Analyst**

**South Jersey Transportation Authority**

Government Agency

July 2007 – Present

Manage Cisco networked environment; including Catalyst 4507, 3560, 6509, ASA 5520 Adaptive Security Appliance (Firewall), 5500 Wireless Controller Manage VMWare ESX 3.5, 4.1, & 5 virtualized environments  
Administer Novell SUSE 10, OES 2 on HP Blade System c7000 enclosure  
Deployed and manage GroupWise 8 on SUSE10/OES2 in a clustered high availability environment

Administer Microsoft AD domain for Terminal Services and IAS (RADIUS) on Server 2008   
Deployed Blackberry Enterprise (BES) and deployed BlackBerry Bold smart phones to user base   
Support EZ Pass and EZ Pass Plus revenue transaction servers  
Manage and train junior System Analysts  
Support financial ERP; Sungard Pentamation Finance Plus  
Design and develop 'Bus Manifest ' to track passenger bus traffic to casinos in Atlantic City

(Environment) OS’s include; Novell Netware 6.5, GroupWise 7 & 8, Red Hat, SUSE 10 w/OES 2, Windows XP/Vista/7/2003 & 2008 Server. Datacenter and desktop support for Dell, Lexmark, Compaq, IBM, Sony and HP including; servers, PC's, printers, scanners, laptops, tape autoloaders. Network equipment supported Cisco, 3Com, D-Link, including; routers, wireless access points and switches. Technologies supported eDirectory, Active Directory, LAN/WAN, DHCP, TCP/IP, DNS, WINS, Fiber, Wireless, CAT5, ISDN, T1, VPN. Software supported MS Office Suite 2000/2003/2007, MS Access 2003/2007, SQL Server 2005 , Visio, Crystal Reports 10/XI, Ghost 11, Symantec Backup Exec 2010, McAfee SmartFilter Web Filtering, Dell Open Manage, IE 6/7/8, Firefox 3, Dreamweaver 8/9, RT helpdesk support system

[**Senior Technician**](http://www.linkedin.com/search?search=&title=Senior+Technician&sortCriteria=R&keepFacets=true&currentTitle=C&goback=%2Enmp_*1_*1_*1_*1_*1_*1)

[**South Jersey Transportation Authority**](http://www.linkedin.com/company/407981?goback=%2Enmp_*1_*1_*1_*1_*1_*1&trk=pro_other_cmpy)

Government Agency

September 2005 – July 2007 (1 year 11 months)

Perform data mining of finance database with Crystal Reports  
Maintain Authority's Website utilizing Dreamweaver  
Provide server support for Dell 2850's and 2950's  
Manage Junior Technicians  
Administer RT helpdesk system  
Support EZ Pass and EZ Pass Plus toll revenue systems  
  
(Environment) Windows /NT/2000/XP,2003, Dell, Lexmark, Compaq IBM, HP, including servers, PDA's, PC's, printers, scanners, laptops, Cisco, 3Com, including routers, hubs, wireless access points and switches. Active Directory, LAN/WAN, DHCP, TCP/IP, DNS, WINS, Fiber, Wireless, CAT5, ISDN, T1, VPN, MS Office Suite 2000/2003, MS Access, SQL Server, MS NT/2000/2003 Server, MS Visio, Crystal Reports Ghost, Veritas Backup, Websense Web Filtering, PC Anywhere, Dell Open Manage, IE 6, Firefox, Spiceworks, Sungard Pentamation Finance Plus, Dreamweaver 8/9, RT helpdesk system, EZ Pass, EZ Pass Plus

[**Lead Technician**](http://www.linkedin.com/search?search=&title=Lead+Technician&sortCriteria=R&keepFacets=true&currentTitle=C&goback=%2Enmp_*1_*1_*1_*1_*1_*1)

**[InSource, Inc](http://www.linkedin.com/search?search=&currentCompany=C&company=InSource%2C+Inc&sortCriteria=R&keepFacets=true&goback=%2Enmp_*1_*1_*1_*1_*1_*1" \o "Find users who have worked at this company)**

Information Technology and Services industry

May 2005 – September 2005 (5 months)

(For Sunoco, Inc.)  
  
Tested P-SYNCH application for password synchronization across multiple OS/platforms  
Coordinated efforts between various technical teams  
Applied password security standards across VMS, Unix, OS390, and Windows environments

[**Data and Access Manager**](http://www.linkedin.com/search?search=&title=Data+and+Access+Manager&sortCriteria=R&keepFacets=true&currentTitle=C&goback=%2Enmp_*1_*1_*1_*1_*1_*1)

[**InSource, Inc**](http://www.linkedin.com/search?search=&currentCompany=C&company=InSource%2C+Inc&sortCriteria=R&keepFacets=true&goback=%2Enmp_*1_*1_*1_*1_*1_*1)

Information Technology and Services industry (For Sunoco, Inc.)

June 2004 – September 2005 (1 year 4 months)

Manage multiple domains (NT and 2000) with over ten thousand user accounts.  
Support personnel over WAN, including Philadelphia area, Tulsa OK, London U.K. and Brazil  
Perform in role as team leader and coordinate the team's efforts.  
Maintain all OS390 (mainframe) application security passwords and user profiles.  
Manage cases and perform within Service Level Agreements (SLA).  
Responsible for the creation of new user accounts in the mainframe, AD, and Exchange.  
Thoroughly document all departments' responsible processes.  
Control access to network shares and resources by granting access in AD 2000 and 2003.  
Created network shares and respective security groups to restrict access to shares.  
Transitioned multiple lower skill processes to company's helpdesk.  
Develop and adhere to processes for Sarbanes-Oxley auditing.

[**Messaging Administrator**](http://www.linkedin.com/search?search=&title=Messaging+Administrator&sortCriteria=R&keepFacets=true&currentTitle=C&goback=%2Enmp_*1_*1_*1_*1_*1_*1)

[**InSource, Inc**](http://www.linkedin.com/search?search=&currentCompany=C&company=InSource%2C+Inc&sortCriteria=R&keepFacets=true&goback=%2Enmp_*1_*1_*1_*1_*1_*1)

Information Technology and Services industry

June 2004 – September 2005 (1 year 4 months)

(For Sunoco, Inc.)  
  
Provide top level support for email clients.  
Manage MX Logic anti-spam filtering application.  
Troubleshoot Exchange Server issues.  
Administrate multiple information stores across several Exchange servers.  
Email backup and recovery support.  
Monitor and address issues with email viruses using Trend Micro antivirus software.  
Create and maintain distribution lists and the security thereof.

[**Network Administrator**](http://www.linkedin.com/search?search=&title=Network+Administrator&sortCriteria=R&keepFacets=true&currentTitle=C&goback=%2Enmp_*1_*1_*1_*1_*1_*1)

[**Glassboro Public Schools**](http://www.linkedin.com/search?search=&currentCompany=C&company=Glassboro+Public+Schools&sortCriteria=R&keepFacets=true&goback=%2Enmp_*1_*1_*1_*1_*1_*1)

Information Technology and Services industry

January 2000 – June 2004 (4 years 6 months)

Administer 12 servers, 600+ workstations and 5 WAN/LAN sites (including 7 buildings).  
Design and implementation of MS Active Directory between several domains.  
Managed 2,250 user accounts, including their creation, deletion, network shared drives, associated email accounts and their different levels of access privileges.  
Supervise District Technician, contracted engineers, and building level tech support to help ensure consistent and quality levels of performance are maintained.  
Provide attention to detail and strong multi-tasking and organizational skills.  
Ability to comprehend the overall technology infrastructure.  
Performed comprehensive audits of district.   
Developed a network including the design, configuration and support of a secure infrastructure.  
Implemented 3Com IT phone system and TENEX grading system (utilizing VPN) for the district.  
Developed and implemented disaster recovery plan; including the use of Raid 1 and 5, and off-site storage of tape backups using Veritas software.  
Maintained anti-viral solution for the district at the server level (including Exchange) and down to the desktop level by using Norton Antivirus Corporate Edition.  
Provided support for various software packages, including MS Office 97, 2000 and 2003.  
Implemented and managed Websense to filter Internet access; used both global and individual policies to ensure appropriate levels of filtering.  
Interact with various vendors to optimize services within the district.  
Work and maintain professional relations with students, staff and administration.

[**Desktop Technician**](http://www.linkedin.com/search?search=&title=Desktop+Technician&sortCriteria=R&keepFacets=true&currentTitle=C&goback=%2Enmp_*1_*1_*1_*1_*1_*1)

[**Glassboro Public Schools**](http://www.linkedin.com/search?search=&currentCompany=C&company=Glassboro+Public+Schools&sortCriteria=R&keepFacets=true&goback=%2Enmp_*1_*1_*1_*1_*1_*1)

Information Technology and Services industry

July 1999 – January 2000 (7 months)

Decreased the repair budget through sound advice and technical expertise.  
Setup desktop PCs, added systems to network and installed common applications (antivirus, Office suite, network printers, service packs and updates).  
Implemented training program in ACE lab for the community.  
  
(Environment) Windows 3.1/95/98/ME/NT/2000/XP,2003. MAC 7.0 - 10.0, 3Com Voice over IP, Dell, Lexmark, Compaq, Gateway, Mac, IBM, HP, including servers, PDA's, PC's, printers, scanners, laptops, Cisco, 3Com, Netopia, Lucent, Ascent, Orinoco, including routers, hubs, wireless access points and switches. Active Directory, LAN/WAN, DHCP, TCP/IP, DNS, WINS, Fiber, Wireless, CAT5, ISDN, ATM, T1, SonicWall Firewall and VPN, MS Office Suite 97/2000/XP/2003, Exchange 5.5/2000, Outlook, MS Access, SQL Server, Proxy 2.0, NT/2000/2003 Server, Visio, Crystal Reports, Norton Antivirus Corporate Edition and Ghost, Veritas Backup, Websense Web Filtering, PC Anywhere, Compaq Insight Manager, Dell Open Manage, IE 4/5/6, Netscape, TENEX grading system, Kurzweil Learning Software, Dragon Naturally Speaking

[**Integration Specialist**](http://www.linkedin.com/search?search=&title=Integration+Specialist&sortCriteria=R&keepFacets=true&currentTitle=C&goback=%2Enmp_*1_*1_*1_*1_*1_*1)

[**Inacom Information Systems**](http://www.linkedin.com/company/5982?goback=%2Enmp_*1_*1_*1_*1_*1_*1&trk=pro_other_cmpy)

Privately Held; Information Technology and Services industry

May 1998 – July 1999 (1 year 3 months)

Built and tested servers for major manufacturers (IBM, Compaq, and HP).  
Part of "elite" team of technicians configuring servers for major businesses (Nortel, DuPont, Lockheed Martin etc.).  
Followed stringent ISO 9001 standards.  
  
(Environment) Compaq, IBM, HP, including servers, PC's, laptops. Drive Image and Ghost

**DEGREES and CERTIFICATIONS**

**B.S,** [**IT and Business Management**](http://www.linkedin.com/search?search=&keywords=IT+and+Business+Management&sortCriteria=R&keepFacets=true&goback=%2Enmp_*1_*1_*1_*1_*1_*1)

**MCSE 4.0, Microsoft Certified Systems Engineer**

**A+, CompTIA Industry Certification**

**EDUCATION**

**Richard Stockton College of New Jersey**

**Effective Leadership Development Program**

2011

[**Kaplan University**](http://www.linkedin.com/search?search=&school=Kaplan+University&sortCriteria=R&keepFacets=true&goback=%2Enmp_*1_*1_*1_*1_*1_*1)

**B.S,** [**IT and Business Management**](http://www.linkedin.com/search?search=&keywords=IT+and+Business+Management&sortCriteria=R&keepFacets=true&goback=%2Enmp_*1_*1_*1_*1_*1_*1)

2002 – 2008

Graduated Summa Cum Laude

*Activities and Societies:* [Sigma Beta Delta International Honor Society in Business](http://www.linkedin.com/search?search=&keywords=Sigma+Beta+Delta+International+Honor+Society+in+Business&sortCriteria=R&keepFacets=true&goback=%2Enmp_*1_*1_*1_*1_*1_*1), [Management and Administration  
Epsilon Delta Pi National Honor Society in Computer Sciences  
Alpha Beta Kappa National Honor Society](http://www.linkedin.com/search?search=&keywords=Management+and+Administration%0AEpsilon+Delta+Pi+National+Honor+Society+in+Computer+Sciences%0AAlpha+Beta+Kappa+National+Honor+Society&sortCriteria=R&keepFacets=true&goback=%2Enmp_*1_*1_*1_*1_*1_*1)

### Cisco

#### Implementing Cisco IOS Network Security

2012

### VMware

#### VMware vSphere: Install, Configure, Manage [V5.1]

2012

### [Cisco](http://www.linkedin.com/search?search=&school=Cisco&sortCriteria=R&keepFacets=true)

#### IUWNE, [Implementing Cisco Unified Wireless Networking Essentials](http://www.linkedin.com/search?search=&keywords=Implementing+Cisco+Unified+Wireless+Networking+Essentials&sortCriteria=R&keepFacets=true)

2011

### [Cisco](http://www.linkedin.com/search?search=&school=Cisco&sortCriteria=R&keepFacets=true)

#### BCMSN, [Multilayer Switched Networks](http://www.linkedin.com/search?search=&keywords=Multilayer+Switched+Networks&sortCriteria=R&keepFacets=true)

2009

### [Cisco](http://www.linkedin.com/search?search=&school=Cisco&sortCriteria=R&keepFacets=true)

#### ICND, [Interconnecting Cisco Network Devices 1](http://www.linkedin.com/search?search=&keywords=Interconnecting+Cisco+Network+Devices+1&sortCriteria=R&keepFacets=true)

2009

### [Cisco](http://www.linkedin.com/search?search=&school=Cisco&sortCriteria=R&keepFacets=true)

#### ICND, [ICND](http://www.linkedin.com/search?search=&keywords=ICND&sortCriteria=R&keepFacets=true), [Interconnecting Cisco Network Devices 2](http://www.linkedin.com/search?search=&keywords=Interconnecting+Cisco+Network+Devices+2&sortCriteria=R&keepFacets=true)

2009

### [New Horizons](http://www.linkedin.com/search?search=&school=New+Horizons&sortCriteria=R&keepFacets=true)

#### Crystal Reports, [Crystal Reports XI Level 2](http://www.linkedin.com/search?search=&keywords=Crystal+Reports+XI+Level+2&sortCriteria=R&keepFacets=true)

2008

### [New Horizons](http://www.linkedin.com/search?search=&school=New+Horizons&sortCriteria=R&keepFacets=true)

#### Crystal Reports, [Crystal Reports XI Level 1](http://www.linkedin.com/search?search=&keywords=Crystal+Reports+XI+Level+1&sortCriteria=R&keepFacets=true)

2008

### [VMware](http://www.linkedin.com/search?search=&school=VMware&sortCriteria=R&keepFacets=true)

#### VMware Infrastructure 3, [VMware Infrastructure 3: Instal and Configure](http://www.linkedin.com/search?search=&keywords=VMware+Infrastructure+3%3A+Instal+and+Configure&sortCriteria=R&keepFacets=true)

2008

### [Novell](http://www.linkedin.com/search?search=&school=Novell&sortCriteria=R&keepFacets=true)

#### Netware 6.5, [Novell Network Management: Netware 6.5](http://www.linkedin.com/search?search=&keywords=Novell+Network+Management%3A+Netware+6%2E5&sortCriteria=R&keepFacets=true)

2006

[**Camden County College**](http://www.linkedin.com/search?search=&school=Camden+County+College&sortCriteria=R&keepFacets=true&goback=%2Enmp_*1_*1_*1_*1_*1_*1)

**MCSE,** [**Microsoft Certified Systems Engineer**](http://www.linkedin.com/search?search=&keywords=Microsoft+Certified+Systems+Engineer&sortCriteria=R&keepFacets=true&goback=%2Enmp_*1_*1_*1_*1_*1_*1)

1998 – 1999

**[Camden County College](http://www.linkedin.com/search?search=&school=Camden+County+College&sortCriteria=R&keepFacets=true&goback=%2Enmp_*1_*1_*1_*1_*1_*1" \o "Find users with this keyword)**

**A+,** **[CompTIA A+ Certification](http://www.linkedin.com/search?search=&keywords=CompTIA+A%2B+Certification&sortCriteria=R&keepFacets=true&goback=%2Enmp_*1_*1_*1_*1_*1_*1" \o "Find users with this keyword)**

1997